

Health, Adult Social Care, Communities and Citizenship Scrutiny Sub- Committee

Monday 9 December 2013

7.00 pm

Ground Floor Meeting Room G02A - 160 Tooley Street, London SE1
2QH

Supplemental Agenda

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Item No.	Title	Page No.
9.	Patient surveys NHS England commissions a GP Patient Survey that asks what patients think about their GP surgeries and other primary medical care services in England. The GP Patient Survey is run by survey specialist Ipsos MORI. It assesses patients' experiences of the access and quality of care they receive from their local GPs, dentists and out-of-hours doctor services. Papers summarising the results have been supplied by NHS England. The survey data can also be accessed here: http://www.gp-patient.co.uk/	1 - 78

Contact

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Date: 29 November 2013

Results of GP Patient Survey Ja GP Practices in England

Note: results for the survey are not weigh

ONS PCT code	PCT code	Practice	Response rate				
			Total survey forms distributed	Total completed forms received	Response rate (%)	Gender - total responses	Male
E16000059	G85001	Forest Hill Group Practice	416	125	30%	123	48
E16000059	G85006	Acorn Surgery	458	106	23%	101	43
E16000059	G85007	Lister Primary Care Centre - Dr Ullah (Closed August 2013)	426	86	20%	83	42
E16000059	G85009	St James Church Surgery	359	94	26%	92	42
E16000059	G85012	AYLESBURY PARTNERSHIP - THURLOW ST.	379	91	24%	87	41
E16000059	G85013	DR RS DURSTON'S PRACTICE	456	107	23%	105	45
E16000059	G85019	TRAFALGAR SURGERY	448	109	24%	108	51
E16000059	G85029	FALMOUTH ROAD GROUP PRACTICE	455	90	20%	90	39
E16000059	G85030	CONCORDIA PARKSIDE	445	102	23%	99	44
E16000059	G85031	DMC CHADWICK ROAD	426	110	26%	108	49

E16000059	G85034	PRINCESS STREET GROUP PRACTICE	404	89	22%	87	38
E16000059	G85040	QUEENS RD PHS PRACTICE	442	138	31%	134	61
E16000059	G85042	ST GILES SURGERY	451	105	23%	103	40
E16000059	G85050	SIR JOHN KIRK CLOSE SURGERY	403	96	24%	94	49
E16000059	G85051	ELM LODGE SURGERY	387	150	39%	148	58
E16000059	G85052	OLD KENT ROAD SURGERY	414	78	19%	78	33
E16000059	G85082	DR RHK SINHA'S PRACTICE	441	94	21%	88	42
E16000059	G85084	PENROSE SURGERY	383	65	17%	61	29
E16000059	G85087	SILVERLOCK	413	113	27%	112	47
E16000059	G85091	THE THREE ZERO SIX MEDICAL CENTRE	440	77	18%	74	37
E16000059	G85094	BERMONDSEY AND LANSDOWNE MEDICAL MISSION	437	92	21%	91	38
E16000059	G85095	MANOR PLACE SURGERY	423	87	21%	86	38
E16000059	G85097	THE GRANGE ROAD PRACTICE	456	115	25%	112	52
E16000059	G85106	DR KK MISRA'S PRACTICE	442	81	18%	76	43
E16000059	G85112	THE HAMBLEDEN CLINIC	444	104	23%	102	46
E16000059	G85119	STERNHALL LANE SURGERY	440	97	22%	95	34
E16000059	G85125	PARK MEDICAL CENTRE	449	118	26%	114	41
E16000059	G85132	MELBOURNE GROVE	455	106	23%	104	51
E16000059	G85134	DR P ARUMUGARAA SAH'S PRACTICE	447	68	15%	68	31

E16000059	G85138	ALBION STREET GROUP PRACTICE	458	111	24%	111	45
E16000059	G85623	BERMONDSEY SPA MEDICAL CENTRE	431	122	28%	119	55
E16000059	G85632	THE VILLA STREET MEDICAL CENTRE	447	97	22%	95	34
E16000059	G85642	DR SS CHUDHA'S PRACTICE	438	98	22%	97	45
E16000059	G85644	THE GARDENS SURGERY	431	149	35%	145	51
E16000059	G85651	THE DULWICH MEDICAL CENTRE	452	128	28%	125	54
E16000059	G85681	THE LORDSHIP LANE SURGERY	398	78	20%	76	32
E16000059	G85685	THE NUNHEAD SURGERY	405	137	34%	134	49
E16000059	G85692	SURREY DOCKS HEALTH CENTRE	457	107	23%	107	51
E16000059	G85705	THE NEW MILL STREET SURGERY	444	111	25%	108	50
E16000059	G85707	EAST DULWICH PRIMARY CARE CENTRE	434	89	21%	86	43
E16000059	G85712	DR R KADHIM'S PRACTICE	445	100	22%	99	40
E16000059	G85715	HURLEY GROUP PRACTICE	428	88	21%	88	33
E16000059	G85719	DR SLC LEE'S PRACTICE (Closed Feb 2013)	395	71	18%	69	39
E16000059	G85721	DR AT BRADFORD'S PRACTICE	412	83	20%	80	32
E16000059	G85723	DR SMS HOSSAIN'S PRACTICE	451	88	20%	85	41
E16000059	G85726	ST GILES SURGERY DR PATEL	426	88	21%	86	33

E16000059	Y00454	DR R SHARMA'S PRACTICE	436	72	17%	71	33
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January-September 2012

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<i>Responses include all those</i>								
Gender								
Female	% Male	% Female	Age - total responses	Aged 18-24	Aged 25-34	Aged 35-44	Aged 45-54	Aged 55-64
75	39%	61%	124	4	13	16	33	20
58	43%	57%	102	6	19	28	22	11
41	51%	49%	82	8	13	24	19	9
50	46%	54%	91	4	7	5	15	21
46	47%	53%	88	6	14	18	20	11
60	43%	57%	106	4	16	15	29	22
57	47%	53%	108	5	26	27	25	10
51	43%	57%	89	4	20	22	21	8
55	44%	56%	99	3	23	28	23	9
59	45%	55%	110	1	24	17	25	16

49	44%	56%	88	4	22	12	12	18
73	46%	54%	135	5	22	31	28	21
63	39%	61%	103	4	16	22	21	20
45	52%	48%	96	7	11	22	17	14
90	39%	61%	146	2	19	24	36	28
45	42%	58%	78	2	19	17	17	7
46	48%	52%	89	6	8	17	22	18
32	48%	52%	63	4	15	8	10	9
65	42%	58%	112	10	18	16	20	22
37	50%	50%	73	2	12	13	17	9
53	42%	58%	90	6	26	17	22	8
48	44%	56%	86	7	18	15	14	9
60	46%	54%	114	5	16	19	25	22
33	57%	43%	76	4	10	21	10	13
56	45%	55%	102	5	15	29	20	9
61	36%	64%	96	6	17	19	12	16
73	36%	64%	113	7	15	20	21	17
53	49%	51%	103	4	25	25	20	12
37	46%	54%	67	3	12	15	15	7

66	41%	59%	110	6	35	16	18	13
64	46%	54%	119	8	29	15	22	15
61	36%	64%	96	10	23	18	18	8
52	46%	54%	95	6	18	18	14	14
94	35%	65%	144	4	25	30	35	22
71	43%	57%	121	1	35	36	26	8
44	42%	58%	76	6	17	19	14	6
85	37%	63%	134	5	23	26	21	24
56	48%	52%	106	10	28	20	24	16
58	46%	54%	109	4	38	24	18	17
43	50%	50%	83	3	11	23	11	16
59	40%	60%	97	4	13	21	24	13
55	38%	63%	84	3	18	15	17	18
30	57%	43%	69	3	12	22	18	10
48	40%	60%	81	5	14	17	19	10
44	48%	52%	85	7	16	18	25	10
53	38%	62%	85	5	14	20	23	9

38	46%	54%	71	6	14	22	9	10
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completing a questionnaire

Age

Aged 65-74	Aged 75-84	Aged 85+	% Aged 18-24	% Aged 25-34	% Aged 35-44	% Aged 45-54	% Aged 55-64	% Aged 65-74
22	11	5	3%	10%	13%	27%	16%	18%
9	5	2	6%	19%	27%	22%	11%	9%
8	1	0	10%	16%	29%	23%	11%	10%
19	18	2	4%	8%	5%	16%	23%	21%
9	8	2	7%	16%	20%	23%	13%	10%
11	9	0	4%	15%	14%	27%	21%	10%
6	8	1	5%	24%	25%	23%	9%	6%
6	6	2	4%	22%	25%	24%	9%	7%
8	5	0	3%	23%	28%	23%	9%	8%
10	12	5	1%	22%	15%	23%	15%	9%

9	8	3	5%	25%	14%	14%	20%	10%
19	7	2	4%	16%	23%	21%	16%	14%
13	4	3	4%	16%	21%	20%	19%	13%
12	7	6	7%	11%	23%	18%	15%	13%
17	14	6	1%	13%	16%	25%	19%	12%
9	5	2	3%	24%	22%	22%	9%	12%
10	7	1	7%	9%	19%	25%	20%	11%
9	5	3	6%	24%	13%	16%	14%	14%
15	8	3	9%	16%	14%	18%	20%	13%
13	5	2	3%	16%	18%	23%	12%	18%
6	3	2	7%	29%	19%	24%	9%	7%
10	9	4	8%	21%	17%	16%	10%	12%
13	8	6	4%	14%	17%	22%	19%	11%
12	5	1	5%	13%	28%	13%	17%	16%
13	8	3	5%	15%	28%	20%	9%	13%
12	11	3	6%	18%	20%	13%	17%	13%
20	11	2	6%	13%	18%	19%	15%	18%
11	3	3	4%	24%	24%	19%	12%	11%
8	5	2	4%	18%	22%	22%	10%	12%

11	8	3	5%	32%	15%	16%	12%	10%
12	13	5	7%	24%	13%	18%	13%	10%
8	9	2	10%	24%	19%	19%	8%	8%
13	9	3	6%	19%	19%	15%	15%	14%
11	12	5	3%	17%	21%	24%	15%	8%
14	1	0	1%	29%	30%	21%	7%	12%
10	3	1	8%	22%	25%	18%	8%	13%
18	12	5	4%	17%	19%	16%	18%	13%
5	2	1	9%	26%	19%	23%	15%	5%
6	2	0	4%	35%	22%	17%	16%	6%
8	9	2	4%	13%	28%	13%	19%	10%
14	7	1	4%	13%	22%	25%	13%	14%
8	1	4	4%	21%	18%	20%	21%	10%
4	0	0	4%	17%	32%	26%	14%	6%
12	3	1	6%	17%	21%	23%	12%	15%
6	3	0	8%	19%	21%	29%	12%	7%
7	5	2	6%	16%	24%	27%	11%	8%

7	2	1	8%	20%	31%	13%	14%	10%
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Results of GP Patient Survey January-September GP Practices in England

Note: results for the survey are not weighted

		<i>Respon</i>						
% Aged 75-84	% Aged 85+	Ethnic group - total responses	White - English / Welsh / Scottish / Northern Irish / British	White - Irish	White - Gypsy or Irish Traveller	White - Any other White background	Mixed / multiple ethnic groups - White and Black Caribbean	Mixed / multiple ethnic groups - White and Black African
9%	4%	123	92	3	0	10	0	0
5%	2%	103	28	2	0	10	1	0
1%	0%	82	6	1	0	3	2	2
20%	2%	90	71	5	0	4	0	1
9%	2%	86	31	3	0	8	0	1
8%	0%	105	57	0	0	14	0	1
7%	1%	106	25	1	0	13	0	0
7%	2%	87	32	4	0	7	1	0
5%	0%	95	22	3	0	6	1	0
11%	5%	107	66	4	0	16	0	0

9%	3%	85	46	3	0	9	1	0
5%	1%	132	42	2	0	8	0	1
4%	3%	103	44	3	0	8	1	0
7%	6%	95	33	1	0	9	0	2
10%	4%	149	113	3	0	11	2	0
6%	3%	77	21	3	0	12	1	1
8%	1%	90	38	2	0	6	0	0
8%	5%	62	29	2	0	6	0	0
7%	3%	109	50	2	0	16	0	1
7%	3%	75	30	1	0	5	1	0
3%	2%	90	47	5	0	14	0	0
10%	5%	84	35	2	0	14	0	0
7%	5%	113	62	1	0	19	0	0
7%	1%	77	22	3	0	4	1	0
8%	3%	101	41	4	0	16	0	1
11%	3%	92	40	2	0	4	0	1
10%	2%	113	60	4	0	11	0	0
3%	3%	103	62	3	0	7	1	1
7%	3%	66	13	1	0	3	1	1

7%	3%	110	59	1	0	16	0	1
11%	4%	119	59	2	0	21	0	1
9%	2%	94	36	3	0	14	0	0
9%	3%	94	56	1	0	12	2	1
8%	3%	143	99	5	0	10	1	2
1%	0%	119	63	2	0	19	1	0
4%	1%	76	27	1	0	10	1	0
9%	4%	132	70	9	0	13	1	0
2%	1%	102	61	0	0	22	0	0
2%	0%	111	75	3	0	21	0	0
11%	2%	84	16	1	0	12	0	2
7%	1%	99	45	4	0	20	0	1
1%	5%	84	20	1	0	16	0	1
0%	0%	68	6	0	0	2	0	0
4%	1%	79	28	3	0	11	2	1
4%	0%	84	15	1	0	4	1	1
6%	2%	83	32	0	0	7	0	1

3%	1%	72	20	3	0	11	0	1
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ember 2012

Responses include all those completing a questionnaire

Ethnic group								
Mixed / multiple ethnic groups - White and Asian	Mixed / multiple ethnic groups - Any other Mixed / multiple ethnic background	Asian / Asian British - Indian	Asian / Asian British - Pakistani	Asian / Asian British - Bangladeshi	Asian / Asian British - Chinese	Asian / Asian British - Any other Asian background	Black / African / Caribbean / Black British - African	Black / African / Caribbean / Black British - Caribbean
1	1	4	0	0	1	1	1	2
0	4	0	0	0	1	4	27	10
0	1	0	1	3	0	3	39	3
0	0	0	0	0	2	0	4	1
1	2	0	0	1	0	2	18	7
0	2	4	0	0	1	2	8	5
0	3	2	0	0	0	1	33	5
0	1	3	1	5	3	1	11	3
0	0	1	0	0	3	3	28	6
1	1	0	0	0	2	0	5	3

0	1	1	0	0	5	1	5	4
0	0	3	0	1	4	1	15	24
0	0	4	0	0	0	0	18	16
0	1	0	0	1	0	1	18	7
1	2	6	0	0	3	1	1	1
1	0	1	1	1	1	2	18	0
1	0	0	1	1	1	2	18	5
1	1	1	1	0	1	1	11	2
0	1	2	0	1	1	2	19	2
0	1	4	2	0	3	3	3	6
0	1	3	0	2	0	1	10	0
0	2	0	0	0	4	0	13	2
0	3	0	0	0	3	2	11	3
0	1	0	0	12	1	2	20	3
0	3	0	0	1	1	3	14	6
0	0	0	1	0	2	3	20	11
0	0	1	0	2	7	2	11	3
1	1	1	0	0	1	3	10	5
0	0	0	0	0	2	1	19	9

0	1	5	1	1	9	4	3	3
0	1	2	1	1	4	4	10	4
1	0	0	0	2	1	1	17	2
0	0	1	0	2	3	3	7	1
2	2	2	1	0	4	1	4	6
0	0	4	0	1	2	2	3	9
0	0	1	4	2	1	2	14	4
0	1	0	0	0	1	0	10	17
0	2	2	0	0	5	1	3	1
1	0	1	0	0	2	1	2	1
0	0	1	2	0	1	6	13	12
0	0	3	0	0	2	1	10	5
0	0	1	0	0	4	6	20	7
0	1	0	0	0	5	2	25	3
0	2	1	0	0	0	2	17	3
1	0	2	0	1	1	2	31	5
0	0	1	0	2	3	0	15	8

0

0

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1

6

0

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10

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Results of GP Patient Survey January- GP Practices in England

Note: results for the survey are not weighted

			<i>R</i>						
Black / African / Caribbean / Black British - Any other Black / African / Caribbean background	Other ethnic group - Arab	Other ethnic group - Other	% White - English / Welsh / Scottish / Northern Irish / British	% White - Irish	% White - Gypsy or Irish Traveller	% White - Any other White background	% Mixed / multiple ethnic groups - White and Black Caribbean	% Mixed / multiple ethnic groups - White and Black African	
3	0	4	75%	2%	0%	8%	0%	0%	
5	1	10	27%	2%	0%	10%	1%	0%	
5	0	13	7%	1%	0%	4%	2%	2%	
0	0	2	79%	6%	0%	4%	0%	1%	
3	0	9	36%	3%	0%	9%	0%	1%	
4	0	7	54%	0%	0%	13%	0%	1%	
5	0	18	24%	1%	0%	12%	0%	0%	
4	0	11	37%	5%	0%	8%	1%	0%	
5	0	17	23%	3%	0%	6%	1%	0%	
1	1	7	62%	4%	0%	15%	0%	0%	

3	0	6	54%	4%	0%	11%	1%	0%
10	0	21	32%	2%	0%	6%	0%	1%
3	0	6	43%	3%	0%	8%	1%	0%
7	2	13	35%	1%	0%	9%	0%	2%
2	0	3	76%	2%	0%	7%	1%	0%
2	0	12	27%	4%	0%	16%	1%	1%
3	0	12	42%	2%	0%	7%	0%	0%
2	0	4	47%	3%	0%	10%	0%	0%
5	1	6	46%	2%	0%	15%	0%	1%
8	0	8	40%	1%	0%	7%	1%	0%
1	0	6	52%	6%	0%	16%	0%	0%
5	0	7	42%	2%	0%	17%	0%	0%
2	1	6	55%	1%	0%	17%	0%	0%
1	0	7	29%	4%	0%	5%	1%	0%
3	2	6	41%	4%	0%	16%	0%	1%
5	0	3	43%	2%	0%	4%	0%	1%
2	0	10	53%	4%	0%	10%	0%	0%
2	0	5	60%	3%	0%	7%	1%	1%
4	0	12	20%	2%	0%	5%	2%	2%

1	0	5	54%	1%	0%	15%	0%	1%
4	0	5	50%	2%	0%	18%	0%	1%
6	1	10	38%	3%	0%	15%	0%	0%
2	1	2	60%	1%	0%	13%	2%	1%
1	0	3	69%	3%	0%	7%	1%	1%
5	0	8	53%	2%	0%	16%	1%	0%
1	0	8	36%	1%	0%	13%	1%	0%
4	0	6	53%	7%	0%	10%	1%	0%
1	0	4	60%	0%	0%	22%	0%	0%
1	0	3	68%	3%	0%	19%	0%	0%
6	0	12	19%	1%	0%	14%	0%	2%
3	0	5	45%	4%	0%	20%	0%	1%
3	0	5	24%	1%	0%	19%	0%	1%
7	0	17	9%	0%	0%	3%	0%	0%
2	0	7	35%	4%	0%	14%	3%	1%
5	2	12	18%	1%	0%	5%	1%	1%
5	0	9	39%	0%	0%	8%	0%	1%

4	0	10	28%	4%	0%	15%	0%	1%
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-September 2012

Responses include all those completing a questionnaire**Ethnic group**

% Mixed / multiple ethnic groups - White and Asian	% Mixed / multiple ethnic groups - Any other Mixed / multiple ethnic background	% Asian / Asian British - Indian	% Asian / Asian British - Pakistani	% Asian / Asian British - Bangladeshi	% Asian / Asian British - Chinese	% Asian / Asian British - Any other Asian background	% Black / African / Caribbean / Black British - African	% Black / African / Caribbean / Black British - Caribbean
1%	1%	3%	0%	0%	1%	1%	1%	2%
0%	4%	0%	0%	0%	1%	4%	26%	10%
0%	1%	0%	1%	4%	0%	4%	48%	4%
0%	0%	0%	0%	0%	2%	0%	4%	1%
1%	2%	0%	0%	1%	0%	2%	21%	8%
0%	2%	4%	0%	0%	1%	2%	8%	5%
0%	3%	2%	0%	0%	0%	1%	31%	5%
0%	1%	3%	1%	6%	3%	1%	13%	3%
0%	0%	1%	0%	0%	3%	3%	29%	6%
1%	1%	0%	0%	0%	2%	0%	5%	3%

0%	1%	1%	0%	0%	6%	1%	6%	5%
0%	0%	2%	0%	1%	3%	1%	11%	18%
0%	0%	4%	0%	0%	0%	0%	17%	16%
0%	1%	0%	0%	1%	0%	1%	19%	7%
1%	1%	4%	0%	0%	2%	1%	1%	1%
1%	0%	1%	1%	1%	1%	3%	23%	0%
1%	0%	0%	1%	1%	1%	2%	20%	6%
2%	2%	2%	2%	0%	2%	2%	18%	3%
0%	1%	2%	0%	1%	1%	2%	17%	2%
0%	1%	5%	3%	0%	4%	4%	4%	8%
0%	1%	3%	0%	2%	0%	1%	11%	0%
0%	2%	0%	0%	0%	5%	0%	15%	2%
0%	3%	0%	0%	0%	3%	2%	10%	3%
0%	1%	0%	0%	16%	1%	3%	26%	4%
0%	3%	0%	0%	1%	1%	3%	14%	6%
0%	0%	0%	1%	0%	2%	3%	22%	12%
0%	0%	1%	0%	2%	6%	2%	10%	3%
1%	1%	1%	0%	0%	1%	3%	10%	5%
0%	0%	0%	0%	0%	3%	2%	29%	14%

0%	1%	5%	1%	1%	8%	4%	3%	3%
0%	1%	2%	1%	1%	3%	3%	8%	3%
1%	0%	0%	0%	2%	1%	1%	18%	2%
0%	0%	1%	0%	2%	3%	3%	7%	1%
1%	1%	1%	1%	0%	3%	1%	3%	4%
0%	0%	3%	0%	1%	2%	2%	3%	8%
0%	0%	1%	5%	3%	1%	3%	18%	5%
0%	1%	0%	0%	0%	1%	0%	8%	13%
0%	2%	2%	0%	0%	5%	1%	3%	1%
1%	0%	1%	0%	0%	2%	1%	2%	1%
0%	0%	1%	2%	0%	1%	7%	15%	14%
0%	0%	3%	0%	0%	2%	1%	10%	5%
0%	0%	1%	0%	0%	5%	7%	24%	8%
0%	1%	0%	0%	0%	7%	3%	37%	4%
0%	3%	1%	0%	0%	0%	3%	22%	4%
1%	0%	2%	0%	1%	1%	2%	37%	6%
0%	0%	1%	0%	2%	4%	0%	18%	10%

0%

0%

3%

1%

8%

0%

1%

14%

4%

Results of GP Patient Survey January- GP Practices in England

Note: results for the survey are not weighted

			<i>Respc</i>					
% Black / African / Caribbean / Black British - Any other Black / African / Caribbean background	% Other ethnic group - Arab	% Other ethnic group - Other	Working status - total responses	Full-time paid work	Part-time paid work	Full-time education	Unemployed	Permanently sick or disabled
2%	0%	3%	121	45	24	2	6	3
5%	1%	10%	93	34	15	7	14	3
6%	0%	16%	84	31	13	6	12	2
0%	0%	2%	85	19	9	5	7	10
3%	0%	10%	79	29	8	6	11	6
4%	0%	7%	103	43	13	3	12	7
5%	0%	17%	97	41	17	4	8	4
5%	0%	13%	82	39	10	1	10	5
5%	0%	18%	92	41	13	4	11	8
1%	1%	7%	100	47	5	1	7	7

4%	0%	7%	85	39	13	3	6	4
8%	0%	16%	128	49	16	2	22	8
3%	0%	6%	99	43	10	1	15	9
7%	2%	14%	90	32	8	6	9	5
1%	0%	2%	145	57	26	2	3	1
3%	0%	16%	74	32	9	3	7	4
3%	0%	13%	85	38	8	1	10	5
3%	0%	6%	57	22	7	3	5	5
5%	1%	6%	108	39	6	3	17	4
11%	0%	11%	70	29	9	2	4	3
1%	0%	7%	90	51	13	3	5	4
6%	0%	8%	79	23	12	6	14	5
2%	1%	5%	105	30	16	2	9	11
1%	0%	9%	72	26	7	1	8	8
3%	2%	6%	99	48	11	2	8	3
5%	0%	3%	88	28	9	3	16	3
2%	0%	9%	113	37	14	7	9	8
2%	0%	5%	103	55	14	2	4	3
6%	0%	18%	59	18	10	3	10	2

1%	0%	5%	107	61	12	4	5	3
3%	0%	4%	118	52	7	6	10	7
6%	1%	11%	90	35	16	3	8	6
2%	1%	2%	93	44	8	5	3	2
1%	0%	2%	140	74	19	0	5	5
4%	0%	7%	119	70	14	1	10	4
1%	0%	11%	71	24	5	3	10	2
3%	0%	5%	126	53	12	2	10	5
1%	0%	4%	103	69	8	2	5	2
1%	0%	3%	111	68	9	1	11	3
7%	0%	14%	75	29	6	1	11	4
3%	0%	5%	92	40	9	1	8	7
4%	0%	6%	83	35	11	0	13	4
10%	0%	25%	63	29	10	3	11	1
3%	0%	9%	75	23	4	7	14	5
6%	2%	14%	80	34	14	6	9	7
6%	0%	11%	77	25	15	6	7	8

6%	0%	14%	70	31	5	4	8	5
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-September 2012

ponses include all those completing a questionnaire

Working status

Fully retired from work	Looking after the home	Doing something else	% Full-time paid work	% Part-time paid work	% Full-time education	% Unemployed	% Permanently sick or disabled	% Fully retired from work
31	4	6	37%	20%	2%	5%	2%	26%
12	2	6	37%	16%	8%	15%	3%	13%
13	2	5	37%	15%	7%	14%	2%	15%
32	2	1	22%	11%	6%	8%	12%	38%
15	1	3	37%	10%	8%	14%	8%	19%
16	7	2	42%	13%	3%	12%	7%	16%
15	4	4	42%	18%	4%	8%	4%	15%
11	6	0	48%	12%	1%	12%	6%	13%
11	1	3	45%	14%	4%	12%	9%	12%
22	9	2	47%	5%	1%	7%	7%	22%

16	1	3	46%	15%	4%	7%	5%	19%
20	5	6	38%	13%	2%	17%	6%	16%
17	1	3	43%	10%	1%	15%	9%	17%
25	3	2	36%	9%	7%	10%	6%	28%
35	13	8	39%	18%	1%	2%	1%	24%
13	1	5	43%	12%	4%	9%	5%	18%
18	2	3	45%	9%	1%	12%	6%	21%
13	2	0	39%	12%	5%	9%	9%	23%
29	6	4	36%	6%	3%	16%	4%	27%
15	4	4	41%	13%	3%	6%	4%	21%
10	2	2	57%	14%	3%	6%	4%	11%
14	2	3	29%	15%	8%	18%	6%	18%
26	8	3	29%	15%	2%	9%	10%	25%
15	2	5	36%	10%	1%	11%	11%	21%
22	3	2	48%	11%	2%	8%	3%	22%
22	5	2	32%	10%	3%	18%	3%	25%
30	6	2	33%	12%	6%	8%	7%	27%
17	5	3	53%	14%	2%	4%	3%	17%
12	2	2	31%	17%	5%	17%	3%	20%

20	1	1	57%	11%	4%	5%	3%	19%
26	7	3	44%	6%	5%	8%	6%	22%
13	7	2	39%	18%	3%	9%	7%	14%
22	4	5	47%	9%	5%	3%	2%	24%
25	6	6	53%	14%	0%	4%	4%	18%
12	6	2	59%	12%	1%	8%	3%	10%
10	9	8	34%	7%	4%	14%	3%	14%
37	2	5	42%	10%	2%	8%	4%	29%
10	2	5	67%	8%	2%	5%	2%	10%
13	3	3	61%	8%	1%	10%	3%	12%
17	4	3	39%	8%	1%	15%	5%	23%
22	4	1	43%	10%	1%	9%	8%	24%
10	7	3	42%	13%	0%	16%	5%	12%
4	0	5	46%	16%	5%	17%	2%	6%
14	5	3	31%	5%	9%	19%	7%	19%
6	4	0	43%	18%	8%	11%	9%	8%
11	4	1	32%	19%	8%	9%	10%	14%

10	5	2	44%	7%	6%	11%	7%	14%
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Results of GP Patient Survey January-September GP Practices in England

Note: results for the survey are not weighted

		<i>Responses include all those v</i>							
		Journey time from home to work							
% Looking after the home	% Doing something else	Journey time from home to work - total responses	Journey time from home to work - total responses				Journey time from home to work - total responses		
			Up to 30 minutes	31 minutes - 1 hour	More than 1 hour	Live on site	% Up to 30 minutes	% 31 minutes - 1 hour	
3%	5%	68	25	24	12	7	37%	35%	
2%	6%	47	15	22	10	0	32%	47%	
2%	6%	41	6	25	10	0	15%	61%	
2%	1%	28	15	10	1	2	54%	36%	
1%	4%	37	14	18	3	2	38%	49%	
7%	2%	55	24	18	11	2	44%	33%	
4%	4%	57	21	18	17	1	37%	32%	
7%	0%	49	16	24	7	2	33%	49%	
1%	3%	51	21	19	10	1	41%	37%	
9%	2%	51	20	18	11	2	39%	35%	

1%	4%	51	26	19	4	2	51%	37%
4%	5%	60	29	19	9	3	48%	32%
1%	3%	52	15	25	9	3	29%	48%
3%	2%	38	16	15	6	1	42%	39%
9%	6%	82	22	44	11	5	27%	54%
1%	7%	41	15	16	8	2	37%	39%
2%	4%	44	15	24	5	0	34%	55%
4%	0%	28	9	15	3	1	32%	54%
6%	4%	45	16	19	6	4	36%	42%
6%	6%	38	15	15	5	3	39%	39%
2%	2%	63	34	21	5	3	54%	33%
3%	4%	35	14	14	6	1	40%	40%
8%	3%	44	18	17	9	0	41%	39%
3%	7%	32	17	9	3	3	53%	28%
3%	2%	57	16	26	10	5	28%	46%
6%	2%	34	13	15	5	1	38%	44%
5%	2%	47	20	15	10	2	43%	32%
5%	3%	68	12	39	13	4	18%	57%
3%	3%	28	9	11	7	1	32%	39%

1%	1%	70	27	36	4	3	39%	51%
6%	3%	57	25	24	7	1	44%	42%
8%	2%	49	18	25	4	2	37%	51%
4%	5%	52	27	17	6	2	52%	33%
4%	4%	93	23	51	13	6	25%	55%
5%	2%	83	20	45	11	7	24%	54%
13%	11%	28	7	13	5	3	25%	46%
2%	4%	64	14	37	10	3	22%	58%
2%	5%	77	32	37	6	2	42%	48%
3%	3%	76	43	24	5	4	57%	32%
5%	4%	34	10	14	8	2	29%	41%
4%	1%	49	14	29	4	2	29%	59%
8%	4%	44	6	23	14	1	14%	52%
0%	8%	37	9	21	6	1	24%	57%
7%	4%	27	4	17	5	1	15%	63%
5%	0%	46	11	27	8	0	24%	59%
5%	1%	39	12	21	5	1	31%	54%

7%	3%	36	16	14	6	0	44%	39%
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mber 2012

Results of GP
GP Practices

Note: results for

<i>who say they are in paid work</i>									
		Can take time away from work to see GP					Parent c		
% More than 1 hour	% Live on site	Can take time away from work to see GP - total responses					Parent or legal guardian - total responses	Yes	
			Yes	No	% Yes	% No			
18%	10%	68	49	19	72%	28%	117	32	
21%	0%	49	23	26	47%	53%	96	21	
24%	0%	43	29	14	67%	33%	80	32	
4%	7%	27	14	13	52%	48%	80	8	
8%	5%	37	27	10	73%	27%	79	25	
20%	4%	55	41	14	75%	25%	101	30	
30%	2%	56	34	22	61%	39%	104	40	
14%	4%	49	30	19	61%	39%	80	23	
20%	2%	53	32	21	60%	40%	93	35	
22%	4%	52	39	13	75%	25%	104	27	

8%	4%	51	36	15	71%	29%	79	13
15%	5%	61	42	19	69%	31%	119	36
17%	6%	53	33	20	62%	38%	93	26
16%	3%	38	23	15	61%	39%	86	29
13%	6%	82	60	22	73%	27%	142	45
20%	5%	40	26	14	65%	35%	74	17
11%	0%	43	29	14	67%	33%	82	20
11%	4%	28	16	12	57%	43%	55	10
13%	9%	44	31	13	70%	30%	105	30
13%	8%	38	28	10	74%	26%	72	13
8%	5%	64	43	21	67%	33%	89	15
17%	3%	34	25	9	74%	26%	81	13
20%	0%	43	27	16	63%	37%	102	23
9%	9%	31	21	10	68%	32%	69	19
18%	9%	58	41	17	71%	29%	96	28
15%	3%	36	23	13	64%	36%	86	21
21%	4%	47	33	14	70%	30%	106	21
19%	6%	68	44	24	65%	35%	99	29
25%	4%	26	16	10	62%	38%	63	27

6%	4%	72	52	20	72%	28%	101	17
12%	2%	57	41	16	72%	28%	108	26
8%	4%	50	33	17	66%	34%	88	26
12%	4%	52	32	20	62%	38%	90	20
14%	6%	91	74	17	81%	19%	136	38
13%	8%	84	65	19	77%	23%	121	43
18%	11%	29	20	9	69%	31%	72	24
16%	5%	63	45	18	71%	29%	124	24
8%	3%	77	51	26	66%	34%	104	22
7%	5%	75	43	32	57%	43%	105	17
24%	6%	32	21	11	66%	34%	79	19
8%	4%	49	32	17	65%	35%	88	12
32%	2%	44	30	14	68%	32%	86	27
16%	3%	34	25	9	74%	26%	58	19
19%	4%	27	16	11	59%	41%	75	25
17%	0%	45	26	19	58%	42%	81	29
13%	3%	39	24	15	62%	38%	73	24

17%	0%	36	19	17	53%	47%	67	23
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P Patient Survey January-September 2012 s in England

the survey are not weighted

<i>Responses include all those completing a</i>								
or legal guardian			Deaf and use sign language					
No	% Yes	% No	Deaf and use sign language - total responses	Yes	No	% Yes	% No	Smoking habits - total responses
85	27%	73%	115	0	115	0%	100%	122
75	22%	78%	98	2	96	2%	98%	101
48	40%	60%	79	0	79	0%	100%	82
72	10%	90%	80	2	78	3%	98%	89
54	32%	68%	81	1	80	1%	99%	84
71	30%	70%	101	1	100	1%	99%	103
64	38%	62%	103	0	103	0%	100%	102
57	29%	71%	82	4	78	5%	95%	88
58	38%	62%	90	1	89	1%	99%	96
77	26%	74%	99	0	99	0%	100%	108

66	16%	84%	81	0	81	0%	100%	86
83	30%	70%	118	1	117	1%	99%	131
67	28%	72%	91	0	91	0%	100%	100
57	34%	66%	87	2	85	2%	98%	94
97	32%	68%	139	0	139	0%	100%	146
57	23%	77%	74	0	74	0%	100%	77
62	24%	76%	86	1	85	1%	99%	88
45	18%	82%	53	2	51	4%	96%	59
75	29%	71%	108	1	107	1%	99%	109
59	18%	82%	72	0	72	0%	100%	72
74	17%	83%	86	0	86	0%	100%	90
68	16%	84%	81	0	81	0%	100%	86
79	23%	77%	100	0	100	0%	100%	112
50	28%	72%	74	0	74	0%	100%	74
68	29%	71%	97	0	97	0%	100%	102
65	24%	76%	88	0	88	0%	100%	92
85	20%	80%	106	0	106	0%	100%	111
70	29%	71%	101	2	99	2%	98%	102
36	43%	57%	65	3	62	5%	95%	67

84	17%	83%	102	0	102	0%	100%	110
82	24%	76%	107	1	106	1%	99%	117
62	30%	70%	90	0	90	0%	100%	95
70	22%	78%	91	1	90	1%	99%	94
98	28%	72%	136	1	135	1%	99%	143
78	36%	64%	119	0	119	0%	100%	123
48	33%	67%	74	0	74	0%	100%	75
100	19%	81%	123	0	123	0%	100%	134
82	21%	79%	103	1	102	1%	99%	106
88	16%	84%	105	0	105	0%	100%	109
60	24%	76%	77	1	76	1%	99%	83
76	14%	86%	88	0	88	0%	100%	94
59	31%	69%	85	2	83	2%	98%	84
39	33%	67%	61	0	61	0%	100%	60
50	33%	67%	74	1	73	1%	99%	79
52	36%	64%	81	1	80	1%	99%	82
49	33%	67%	74	3	71	4%	96%	83

44	34%	66%	67	0	67	0%	100%	69
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Result

GP Pr

Note: re

questionnaire								Look
Smoking habits								Look
Never smoked	Former smoker	Occasional smoker	Regular smoker	% Never smoked	% Former smoker	% Occasional smoker	% Regular smoker	Look after / provide help or support - total responses
60	41	16	5	49%	34%	13%	4%	118
58	14	13	16	57%	14%	13%	16%	98
55	13	9	5	67%	16%	11%	6%	80
38	26	11	14	43%	29%	12%	16%	86
58	11	7	8	69%	13%	8%	10%	75
53	30	12	8	51%	29%	12%	8%	103
76	14	4	8	75%	14%	4%	8%	101
47	19	13	9	53%	22%	15%	10%	79
59	22	8	7	61%	23%	8%	7%	89
46	43	15	4	43%	40%	14%	4%	102

47	22	10	7	55%	26%	12%	8%	77
68	28	15	20	52%	21%	11%	15%	121
55	21	6	18	55%	21%	6%	18%	96
54	20	8	12	57%	21%	9%	13%	88
85	51	5	5	58%	35%	3%	3%	142
46	15	5	11	60%	19%	6%	14%	67
48	18	9	13	55%	20%	10%	15%	87
33	13	7	6	56%	22%	12%	10%	59
61	25	13	10	56%	23%	12%	9%	97
39	16	9	8	54%	22%	13%	11%	65
49	20	9	12	54%	22%	10%	13%	88
37	27	8	14	43%	31%	9%	16%	79
57	35	8	12	51%	31%	7%	11%	101
52	7	6	9	70%	9%	8%	12%	69
62	23	10	7	61%	23%	10%	7%	99
51	25	7	9	55%	27%	8%	10%	86
65	29	7	10	59%	26%	6%	9%	105
55	27	10	10	54%	26%	10%	10%	99
48	9	5	5	72%	13%	7%	7%	59

67	21	9	13	61%	19%	8%	12%	105
65	28	12	12	56%	24%	10%	10%	109
57	15	11	12	60%	16%	12%	13%	89
41	36	9	8	44%	38%	10%	9%	89
67	49	15	12	47%	34%	10%	8%	141
66	38	9	10	54%	31%	7%	8%	120
50	15	7	3	67%	20%	9%	4%	73
64	41	16	13	48%	31%	12%	10%	126
55	33	6	12	52%	31%	6%	11%	101
60	26	14	9	55%	24%	13%	8%	108
57	11	6	9	69%	13%	7%	11%	79
47	26	7	14	50%	28%	7%	15%	86
52	19	4	9	62%	23%	5%	11%	82
39	14	2	5	65%	23%	3%	8%	61
42	23	2	12	53%	29%	3%	15%	70
53	13	8	8	65%	16%	10%	10%	84
54	18	6	5	65%	22%	7%	6%	81

41	16	4	8	59%	23%	6%	12%	68
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Results of GP Patient Survey January-September 2012

Practices in England

Results for the survey are not weighted

						<i>Response:</i>		
						after / provide help or support to family, friends, neighbours or others for long-ter		
No	Yes, 1-9 hours a week	Yes, 10-19 hours a week	Yes, 20-34 hours a week	Yes, 35-49 hours a week	Yes, 50+ hours a week	% No	% Yes, 1-9 hours a week	% Yes, 10-19 hours a week
86	23	2	1	1	5	73%	19%	2%
88	4	3	1	1	1	90%	4%	3%
72	3	2	0	1	2	90%	4%	3%
68	7	5	1	3	2	79%	8%	6%
61	10	1	1	2	0	81%	13%	1%
84	7	3	2	2	5	82%	7%	3%
92	4	0	0	0	5	91%	4%	0%
64	10	2	1	2	0	81%	13%	3%
76	8	0	1	2	2	85%	9%	0%
91	7	2	1	0	1	89%	7%	2%

73	2	1	0	0	1	95%	3%	1%
100	8	4	3	3	3	83%	7%	3%
83	9	1	1	0	2	86%	9%	1%
72	4	3	2	1	6	82%	5%	3%
111	21	2	2	1	5	78%	15%	1%
58	4	0	2	2	1	87%	6%	0%
69	8	0	2	5	3	79%	9%	0%
50	3	2	1	1	2	85%	5%	3%
82	7	3	0	1	4	85%	7%	3%
55	5	0	1	2	2	85%	8%	0%
77	6	1	1	1	2	88%	7%	1%
70	4	2	1	1	1	89%	5%	3%
84	11	3	1	1	1	83%	11%	3%
62	2	1	0	0	4	90%	3%	1%
82	11	2	2	0	2	83%	11%	2%
76	8	0	1	0	1	88%	9%	0%
89	4	3	1	1	7	85%	4%	3%
90	4	1	1	1	2	91%	4%	1%
45	7	1	4	1	1	76%	12%	2%

96	5	0	2	0	2	91%	5%	0%
99	5	0	0	1	4	91%	5%	0%
75	7	0	4	0	3	84%	8%	0%
75	8	3	1	1	1	84%	9%	3%
107	18	3	2	0	11	76%	13%	2%
104	11	2	0	0	3	87%	9%	2%
63	4	0	2	0	4	86%	5%	0%
107	9	3	0	2	5	85%	7%	2%
85	8	1	2	2	3	84%	8%	1%
92	8	5	1	0	2	85%	7%	5%
68	4	1	0	1	5	86%	5%	1%
76	3	2	1	0	4	88%	3%	2%
71	5	2	1	2	1	87%	6%	2%
52	3	1	1	2	2	85%	5%	2%
60	5	1	0	1	3	86%	7%	1%
72	6	0	2	1	3	86%	7%	0%
64	7	2	3	3	2	79%	9%	2%

59	5	1	0	1	2	87%	7%	1%
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s include all those completing a questionnaire

m physical or mental ill			Sexual orienta					
% Yes, 20-34 hours a week	% Yes, 35-49 hours a week	% Yes, 50+ hours a week	Sexual orientation - total responses	Heterosexual / straight	Gay / Lesbian	Bisexual	Other	Prefer not to say
1%	1%	4%	121	112	2	0	1	6
1%	1%	1%	95	77	4	3	1	10
0%	1%	3%	75	62	0	1	3	9
1%	3%	2%	81	71	2	0	0	8
1%	3%	0%	76	65	3	2	1	5
2%	2%	5%	101	88	3	0	1	9
0%	0%	5%	93	82	1	1	3	6
1%	3%	0%	80	68	2	2	0	8
1%	2%	2%	88	74	2	0	2	10
1%	0%	1%	105	91	5	0	1	8

0%	0%	1%	81	71	4	0	1	5
2%	2%	2%	120	98	2	0	6	14
1%	0%	2%	93	82	3	0	2	6
2%	1%	7%	86	69	1	3	0	13
1%	1%	4%	143	132	3	3	0	5
3%	3%	1%	69	58	2	1	3	5
2%	6%	3%	83	69	0	2	2	10
2%	2%	3%	55	43	4	0	1	7
0%	1%	4%	103	91	3	1	3	5
2%	3%	3%	70	62	1	1	1	5
1%	1%	2%	88	74	10	1	0	3
1%	1%	1%	77	61	6	1	1	8
1%	1%	1%	104	87	2	1	2	12
0%	0%	6%	73	50	4	0	2	17
2%	0%	2%	100	83	6	0	1	10
1%	0%	1%	88	69	1	3	1	14
1%	1%	7%	102	90	1	0	3	8
1%	1%	2%	98	81	7	0	3	7
7%	2%	2%	54	41	0	1	4	8

2%	0%	2%	106	100	5	0	0	1
0%	1%	4%	110	95	4	2	0	9
4%	0%	3%	88	69	6	4	2	7
1%	1%	1%	91	78	6	0	0	7
1%	0%	8%	144	126	6	1	0	11
0%	0%	3%	121	108	7	1	1	4
3%	0%	5%	72	63	0	0	1	8
0%	2%	4%	122	107	3	5	2	5
2%	2%	3%	100	89	6	2	0	3
1%	0%	2%	108	94	6	1	0	7
0%	1%	6%	78	67	4	1	2	4
1%	0%	5%	87	77	4	0	1	5
1%	2%	1%	75	55	8	2	1	9
2%	3%	3%	58	46	0	2	1	9
0%	1%	4%	74	61	2	1	1	9
2%	1%	4%	73	55	0	3	3	12
4%	4%	2%	72	62	1	0	2	7

0%	1%	3%	68	55	3	1	1	8
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Results of GP Patient Survey GP Practices in England

Note: results for the survey are not

Sexual Orientation					Religion			
% Heterosexual / straight	% Gay / Lesbian	% Bisexual	% Other	% Prefer not to say	Religion - total responses	No religion	Buddhist	Christian
93%	2%	0%	1%	5%	121	47	3	63
81%	4%	3%	1%	11%	98	14	0	66
83%	0%	1%	4%	12%	84	1	2	62
88%	2%	0%	0%	10%	89	14	1	69
86%	4%	3%	1%	7%	89	6	0	71
87%	3%	0%	1%	9%	104	19	0	63
88%	1%	1%	3%	6%	107	9	0	76
85%	3%	3%	0%	10%	86	15	3	41
84%	2%	0%	2%	11%	97	15	0	63
87%	5%	0%	1%	8%	108	34	2	58

88%	5%	0%	1%	6%	86	22	3	53
82%	2%	0%	5%	12%	134	19	1	85
88%	3%	0%	2%	6%	100	16	2	62
80%	1%	3%	0%	15%	94	16	0	62
92%	2%	2%	0%	3%	145	48	3	75
84%	3%	1%	4%	7%	75	13	1	47
83%	0%	2%	2%	12%	93	14	1	59
78%	7%	0%	2%	13%	60	13	0	36
88%	3%	1%	3%	5%	112	14	0	85
89%	1%	1%	1%	7%	74	13	3	44
84%	11%	1%	0%	3%	92	28	0	51
79%	8%	1%	1%	10%	83	18	1	55
84%	2%	1%	2%	12%	112	17	1	76
68%	5%	0%	3%	23%	78	10	1	47
83%	6%	0%	1%	10%	101	22	1	58
78%	1%	3%	1%	16%	92	16	2	60
88%	1%	0%	3%	8%	110	15	4	80
83%	7%	0%	3%	7%	102	31	1	56
76%	0%	2%	7%	15%	64	6	2	45

94%	5%	0%	0%	1%	107	33	3	54
86%	4%	2%	0%	8%	119	22	0	76
78%	7%	5%	2%	8%	94	21	2	55
86%	7%	0%	0%	8%	93	30	2	52
88%	4%	1%	0%	8%	142	56	2	66
89%	6%	1%	1%	3%	123	42	2	64
88%	0%	0%	1%	11%	73	14	1	41
88%	2%	4%	2%	4%	130	36	0	85
89%	6%	2%	0%	3%	103	37	0	58
87%	6%	1%	0%	6%	108	35	0	60
86%	5%	1%	3%	5%	80	10	3	41
89%	5%	0%	1%	6%	96	18	2	69
73%	11%	3%	1%	12%	83	17	7	50
79%	0%	3%	2%	16%	65	8	3	47
82%	3%	1%	1%	12%	79	11	1	53
75%	0%	4%	4%	16%	83	9	2	44
86%	1%	0%	3%	10%	85	14	1	53

81%	4%	1%	1%	12%	71	12	0	37
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Survey January-September 2012

not weighted

<i>Responses include all those completing a questionnaire</i>								
Religion								
Hindu	Jewish	Muslim	Sikh	Other	Prefer not to say	% No religion	% Buddhist	% Christian
0	1	2	0	1	4	39%	2%	52%
0	2	12	0	1	3	14%	0%	67%
0	0	15	0	1	3	1%	2%	74%
0	0	1	0	0	4	16%	1%	78%
0	0	7	0	1	4	7%	0%	80%
1	0	9	1	3	8	18%	0%	61%
2	0	14	0	2	4	8%	0%	71%
2	1	16	0	3	5	17%	3%	48%
2	0	7	0	5	5	15%	0%	65%
0	1	4	0	2	7	31%	2%	54%

1	0	0	0	1	6	26%	3%	62%
1	2	15	0	4	7	14%	1%	63%
3	0	9	0	2	6	16%	2%	62%
0	0	14	0	0	2	17%	0%	66%
4	2	1	1	1	10	33%	2%	52%
0	0	11	0	2	1	17%	1%	63%
1	0	13	0	2	3	15%	1%	63%
0	0	6	0	1	4	22%	0%	60%
1	0	9	0	0	3	13%	0%	76%
2	1	7	0	2	2	18%	4%	59%
0	1	3	2	2	5	30%	0%	55%
0	1	4	0	2	2	22%	1%	66%
1	1	9	0	0	7	15%	1%	68%
0	1	17	0	0	2	13%	1%	60%
0	1	9	0	0	10	22%	1%	57%
0	0	9	0	1	4	17%	2%	65%
0	1	5	0	2	3	14%	4%	73%
0	3	5	0	3	3	30%	1%	55%
1	0	3	0	3	4	9%	3%	70%

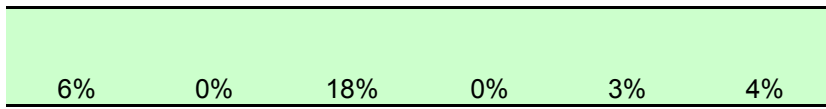
6	0	5	0	0	6	31%	3%	50%
1	0	12	0	2	6	18%	0%	64%
0	0	11	0	0	5	22%	2%	59%
1	0	4	0	0	4	32%	2%	56%
0	2	2	0	2	12	39%	1%	46%
1	1	4	1	4	4	34%	2%	52%
0	0	11	0	2	4	19%	1%	56%
0	0	3	0	2	4	28%	0%	65%
1	1	3	0	1	2	36%	0%	56%
0	2	0	0	2	9	32%	0%	56%
0	1	17	0	4	4	13%	4%	51%
0	0	5	0	0	2	19%	2%	72%
0	0	2	0	3	4	20%	8%	60%
0	0	5	0	1	1	12%	5%	72%
1	1	7	0	1	4	14%	1%	67%
1	0	23	0	2	2	11%	2%	53%
2	1	6	0	1	7	16%	1%	62%

4	0	13	0	2	3	17%	0%	52%
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	% Hindu	% Jewish	% Muslim	% Sikh	% Other	% Prefer not to say
	0%	1%	2%	0%	1%	3%
	0%	2%	12%	0%	1%	3%
	0%	0%	18%	0%	1%	4%
	0%	0%	1%	0%	0%	4%
	0%	0%	8%	0%	1%	4%
	1%	0%	9%	1%	3%	8%
	2%	0%	13%	0%	2%	4%
	2%	1%	19%	0%	3%	6%
	2%	0%	7%	0%	5%	5%
	0%	1%	4%	0%	2%	6%

1%	0%	0%	0%	1%	7%
1%	1%	11%	0%	3%	5%
3%	0%	9%	0%	2%	6%
0%	0%	15%	0%	0%	2%
3%	1%	1%	1%	1%	7%
0%	0%	15%	0%	3%	1%
1%	0%	14%	0%	2%	3%
0%	0%	10%	0%	2%	7%
1%	0%	8%	0%	0%	3%
3%	1%	9%	0%	3%	3%
0%	1%	3%	2%	2%	5%
0%	1%	5%	0%	2%	2%
1%	1%	8%	0%	0%	6%
0%	1%	22%	0%	0%	3%
0%	1%	9%	0%	0%	10%
0%	0%	10%	0%	1%	4%
0%	1%	5%	0%	2%	3%
0%	3%	5%	0%	3%	3%
2%	0%	5%	0%	5%	6%

6%	0%	5%	0%	0%	6%
1%	0%	10%	0%	2%	5%
0%	0%	12%	0%	0%	5%
1%	0%	4%	0%	0%	4%
0%	1%	1%	0%	1%	8%
1%	1%	3%	1%	3%	3%
0%	0%	15%	0%	3%	5%
0%	0%	2%	0%	2%	3%
1%	1%	3%	0%	1%	2%
0%	2%	0%	0%	2%	8%
0%	1%	21%	0%	5%	5%
0%	0%	5%	0%	0%	2%
0%	0%	2%	0%	4%	5%
0%	0%	8%	0%	2%	2%
1%	1%	9%	0%	1%	5%
1%	0%	28%	0%	2%	2%
2%	1%	7%	0%	1%	8%



Results of GP Patient Survey January-September 2012 PCTs in England

Note: results for the survey are weighted
Information on the weighting can be found at <http://www.gp-patient.co.uk/faq/weighting/>

				Response rate		Responses include all those completing a questionnaire															
SHA name	ONS PCT code	PCT code	PCT name	Total survey forms distributed	Total completed forms received	Response rate (%)	Rating of GP giving you enough time														
							Rating of GP giving you enough time - total responses	Very good	Good	Neither good nor poor	Poor	Very poor	Doesn't apply	% Very good	% Good	% Neither good nor poor	% Poor	% Very poor	% Doesn't apply	% Good (total)	95% confidence interval around % who rate the GP as good on giving enough time (+/-)
London SHA	E16000059	5LE	SOUTHWARK PCT	20,231	4,710	23%	5,643	2,439	2,245	566	189	86	117	43%	40%	10%	3%	2%	2%	83%	1%

Results of GP Patient Survey January-September 2012
PCTs in England

Note: results for the survey are weighted

				<i>Responses include all those completing a questionnaire</i>														
				Rating of GP listening to you														
SHA name	ONS PCT code	PCT code	PCT name	Rating of GP listening to you - total responses	Very good	Good	Neither good nor poor	Poor	Very poor	Doesn't apply	% Very good	% Good	% Neither good nor poor	% Poor	% Very poor	% Doesn't apply	% Good (total)	95% confidence interval around % who rate the GP as good at listening (+/-)
London SHA	E16000059	5LE	SOUTHWARK PCT	5,644	2,594	2,212	481	147	98	112	46%	39%	9%	3%	2%	2%	85%	1%

Results of GP Patient Survey January-September 2012 PCTs in England

Note: results for the survey are weighted

				<i>Responses include all those completing a questionnaire</i>														
				Rating of GP explaining tests and treatments														
SHA name	ONS PCT code	PCT code	PCT name	Rating of GP explaining tests and treatments - total responses	Very good	Good	Neither good nor poor	Poor	Very poor	Doesn't apply	% Very good	% Good	% Neither good nor poor	% Poor	% Very poor	% Doesn't apply	% Good (total)	95% confidence interval around % who rate the GP as good at explaining tests and treatments (+/-)
London SHA	E16000059	5LE	SOUTHWARK PCT	5,632	2,372	2,217	605	146	71	221	42%	39%	11%	3%	1%	4%	81%	2%

Results of GP Patient Survey January-September 2012 PCTs in England

Note: results for the survey are weighted

				<i>Responses include all those completing a questionnaire</i>														
				Rating of GP involving you in decisions about your care														
SHA name	ONS PCT code	PCT code	PCT name	Rating of GP involving you in decisions about your care - total responses	Very good	Good	Neither good nor poor	Poor	Very poor	Doesn't apply	% Very good	% Good	% Neither good nor poor	% Poor	% Very poor	% Doesn't apply	% Good (total)	95% confidence interval around % who rate the GP as good at involving them in decisions about their care (L/U)
London SHA	E16000059	5LE	SOUTHWARK PCT	5,617	2,086	2,135	744	186	117	350	37%	38%	13%	3%	2%	6%	75%	

Results of GP Patient Survey January-September 2012 PCTs in England

Note: results for the survey are weighted

				<i>Responses include all those completing a questionnaire</i>														
				Rating of GP treating you with care and concern														
SHA name	ONS PCT code	PCT code	PCT name	Rating of GP treating you with care and concern - total responses	Very good	Good	Neither good nor poor	Poor	Very poor	Doesn't apply	% Very good	% Good	% Neither good nor poor	% Poor	% Very poor	% Doesn't apply	% Good (total)	95% confidence interval around % who rate the GP as good at treating them with care and concern (+/-)
London SHA	E16000059	5LE	SOUTHWARK PCT	5,623	2,400	2,086	667	176	133	161	43%	37%	12%	3%	2%	3%	80%	2%

Results of GP Patient Survey January-September 2012 PCTs in England

Note: results for the survey are weighted

				<i>Responses include all those completing a questionnaire</i>										
				Confidence and trust in GP										
SHA name	ONS PCT code	PCT code	PCT name	Confidence and trust in GP - total responses	Yes, definitely	Yes, to some extent	No, not at all	Don't know / can't say	% Yes, definitely	% Yes, to some extent	% No, not at all	% Don't know / can't say	% Yes (total)	95% confidence interval around % who have confidence and trust in the GP (+/-)
London SHA	E16000059	5LE	SOUTHWARK PCT	5,613	3,217	1,827	313	256	57%	33%	6%	5%	90%	1%